

CradleCare Extended Warranty

Extend Standard Hardware Warranty to Multiple Years

CradlePoint 2, 3, and 5 Year Extended Warranties

- Hardware repair/replacement

CradleCare Extended Warranties can be purchased in subsequent years, and as a follow-on warranty agreement at the conclusion of the standard warranty period. No gap in coverage is allowed: the new warranty must be in place before the existing warranty expires.

Consider Upgrading to a CradleCare Support Agreement:

	CradlePoint Standard Warranty	CradleCare Extended Warranty	CradleCare Support Agreement
Software bug fixes and upgrades			✓
Hardware repair/replacement	✓	✓*	✓*
Advanced replacement			✓
Unlimited technical support			✓
Guaranteed response times			✓
Online video-based training sessions			✓
Dedicated assigned account engineer (applies to networks of 50 sites or greater)			✓
Multi-year plans		✓	✓

* Hardware warranties cannot be extended beyond 5 years from the date of purchase.

CradleCare Extended Warranty

Hardware repair/replacement – extend standard warranty to 2, 3, or 5 years

CradleCare Support Agreement

Unlimited access to CradlePoint Technical Assistance Center

Dedicated enterprise support engineer (only applies to networks of 50 sites or greater)

Guaranteed response times

Online video-based training sessions

Software bug fixes and feature upgrades

Advanced replacement

Purchasing

Pricing based on annual subscription

Request a quote:

- Email services-sales@cradlepoint.com
- Call (+1) 208.424.5054