# CALLING TO/FROM AN ISATPHONE

**Calling TO an IsatPhone FROM a landline or mobile device, simply dial:**

011-870-XXXXXXXXX

011 is an international direct dialing (IDD) prefix exclusive to North America for outbound international calling from North American phones only.
For calling from countries outside North America, first verify the local IDD prefix, then dial it followed by 870, etc

870 is an international country code. The remaining digits are specific to your IsatPhone SIM card.

**Calling TO an IsatPhone FROM an IsatPhone:**

To call from one IsatPhone to another IsatPhone, dial as follows:

00-870-XXXXXXXXX

Alternatively, you can hold down the 0 key for 3 seconds and a + will be displayed on the handset. This takes the place of dialing 00.

NOTE: The outbound prefix FROM your IsatPhone is always 00.

**Reaching an IsatPhone via SMS/text/email:**

You can send an SMS message to an IsatPhone by going to:

**http://www.inmarsat.com/Services/Land/IsatPhone/default.aspx**

Or you can send an email to:

yourisatphonenumber@message.inmarsat.com (e.g. From: 870XXXXXXXXX@message.inmarsat.com)

**Sending an SMS/text message FROM the IsatPhone TO an email address, telephone number, etc:**

Make sure your Service Centre number is entered correctly. From your handset follow these steps:

Check the SMSC number: Go to menu > Messaging>Options>Settings>Text Message Settings>SMSC management 870772001799. **NOTE: The SMS Email center number is 456.** This should be stored on the SIM when it is delivered and the handset should use this value as the default. In very early DP release SIMs the value was +456 and this will cause the SMS Email send to fail. To verify this follow these steps:

Open Menu>Messaging>Options
Select Settings>Email settings

This will display a list of the stored Email centre numbers. If there is no stored value, or the value is +456, choose Select, highlight <Empty>, choose Options>Edit, enter 456, choose Apply, The handset prompts the user: <Activate this number as the current email centre?> Choose Yes

Make sure you are using the correct format to send the SMS: It should be 00 <Country Code> <Telephone Number>.

If you are sending to or from a mobile device, verify that your mobile carrier has an Interconnect agreement with Inmarsat. http://www.inmarsat.com/Support/BGAN/Interconnect/Operators.aspx

From the Messaging menu, select New Message then Text Message. Enter your text message (max 740 characters), the recipient's phone number or email address and press Send.