

Thuraya XT LITE Handset Support FAQ's

1. What is the difference between the Thuraya XT and the Thuraya XT-LITE?

The Thuraya XT is a feature-rich satellite phone which provides multiple supplementary functions, whereas the Thuraya XT-LITE is a scaled-down version that provides basic satellite services like calls and SMS in satellite mode.

2. What are the dimensions and weight of the Thuraya XT-LITE?

The Thuraya XT-LITE weighs 186g and measures 128 x 53 x 27mm.

3. Does the Thuraya XT-LITE support multiple languages?

The menu of the Thuraya XT-LITE supports 12 standard languages including English, Arabic, Farsi, French, German, Hindi, Italian, Portuguese, Russian, Spanish, Turkish, and Urdu. There is also a separate firmware version available which supports Simplified Chinese and English.

4. What is included in the XT-LITE phone package?

The Thuraya XT-LITE phone package includes the following components: Thuraya XT-LITE satellite phone, battery, travel charger (including 4 adaptors for EU, UK, AUS, China), USB data cable, quick-start info sheet, user manual in 13 languages, accessory catalogue.

5. I have already a Thuraya satellite phone, can I use my SIM card for the XT-LITE?

Thuraya SIM-cards working in other Thuraya satellite phones will also work in Thuraya XT-LITE.

6. Can I use a GSM SIM-card in the Thuraya XT-LITE?

The Thuraya XT-LITE can be used with a GSM SIM-card in satellite roaming mode if the GSM operator has a roaming agreement with Thuraya. Currently Thuraya has about 360 GSM roaming partners worldwide in more than 160 countries. Please check with your local GSM SIM-card provider for the latest roaming charges.

7. What is the talk time and standby time of the Thuraya XT-LITE?

The talk time of the Thuraya XT-LITE is up to 6 hours and the standby time is up to 80 hours.

8. Does the Thuraya XT-LITE have a GPS function?

The Thuraya XT-LITE features GPS-navigation, which allows you to create and manage waypoints. These can be used to navigate from a fixed location to various waypoints, showing the distance and direction to each. In addition you can send your coordinates by SMS to another person to inform them about your location.

9. Can the location of the Thuraya XT-LITE be determined by others?

The GPS navigation can only be initiated by the phone user – unwanted tracking cannot be remotely executed.

10. Which phone network features does the Thuraya XT-LITE have?

The Thuraya XT-LITE supports call barring, call diverting, conference calls, call waiting, closed user group and voice mail.

11. Can I connect my XT-LITE to a PC/laptop?

In case Thuraya releases a new firmware for the XT-LITE, the phone can be upgraded by connecting it to a computer or laptop via the included data cable.

12. Are docking units supported by the Thuraya XT-LITE?

No, fixed docking units or vehicle docking units are only available for the Thuraya XT.

13. Which PC operating systems are compatible with the Thuraya XT-LITE?

The Thuraya XT-LITE is compatible with Windows 8/8.1, 7, Vista.

14. What accessories are available for the Thuraya XT-LITE?

There are a number of accessories which complement the Thuraya XT-LITE, such as car chargers, travel chargers, USB data cables (for firmware upgrade), earphones, solar chargers, spare batteries, indoor repeaters.

15. In which countries can I use the Thuraya XT-LITE?

Thuraya XT-LITE can be used across the Thuraya network covering more than 160 countries or two-thirds of the globe in Europe, Africa, Asia and Australia. Please look up our **coverage map**.

16. I'm connected to the Thuraya network but the satellite signal icon in the status bar keeps flashing. What does this mean?

If the satellite signal icon flashes, it indicates that the device has not yet received the required location information from the satellites. To rectify this, please move to a place with an unobstructed view of the sky that will allow the Thuraya XT-LITE to receive its location information.

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