



## Change in Iridium Billing End of pro-rating for Deactivations

Following a recent notification from Iridium, we would like to inform you of an upcoming modification to the Iridium policy when a service is deactivated.

Effective October 1st, 2015, the final monthly fee will no longer be pro-rated for Iridium SIM cards regardless of deactivation date.

This change will:

- Apply only for deactivations (activations will continue to be pro-rated).
- Impact only telephony services, data-only, RUDICS, +1 rate plans and paging (both postpaid telephony, including GO! and crew plans).

Please note that this change will not apply to SBD and Iridium OpenPort services.

You may still continue to deactivate subscriptions during any time of the month. However, from the change the full monthly fee will be charged regardless of the date of deactivation.

We appreciate your continued business!

Thank you,

A handwritten signature in black ink that reads 'Carlyn Davis'.

Carlyn Davis  
Director of Operations