

Shipping of Lithium-ion Batteries

Order a spare battery with your satellite phone to avoid issues with shipping to a 'non-approved country' later!

We would like to make our valued customers aware of Dangerous Goods legislation which is affecting the shipping of Lithium-ion batteries used with satellite phones.

Increasingly global courier services are unable to ship Lithium-ion batteries to a range of 'non-approved destinations' when they are **not** packed along with an associated satellite handset.



To avoid any problems with shipping individual batteries to in 'non-approved countries,' we highly recommend that customers purchase a spare battery upfront when they purchase their satellite handset. That way the battery can be shipped with the handset with no issue, avoiding any disappointment further down the line, should a spare be required.

As well as providing a spare for future use, an extra battery can also provide satellite phone users a handy way of prolonging satellite phone battery life when out in a remote area with no means of charging their phone.

For more information on the satellite phones available from Preferred Communications, please visit our website [here](#).

For more information on the shipping of satellite phones and batteries, contact your account manager who will be more than happy to assist you or alternatively, please [contact us](#).