

## RUGGED vs. NON-RUGGED

### Why Getac?

With over 30 years of experience, Getac is recognized as a leader in global rugged device manufacturing. Since 1989 Getac has been an Original Equipment Manufacturer (OEM) and consistently leads the industry in innovation, technology, and design of rugged laptops and tablets. Getac's primary goal is to offer a solution that streamlines productivity and withstands the rigors of the environment.

Getac's best-in-class products and services along with our dedication to an awesome customer experience make Getac the highest ranked in customer satisfaction in the rugged computing market.

Most portable devices are not designed for work outside the office and are at a significantly greater risk of being damaged. Damage can occur in a number of ways: drops, spills, dirt, dust, extreme temperatures and vibration. The rigorous testing that Getac units go through ensures that our customers are provided with products that meet the highest standards of ruggedness and reliability.

- Drop Rating – Minimum 3 ft drop per MIL-STD 810G, up to 6 ft drop survivability
- Temperature Rating – Operating temperature from -5.8 °F to 140 °F
- Ingress Rating – Ingress Protection (IP) 52 Up to 67 includes blowing wind, rain, and dust

**WE'RE  
BUILT FOR  
THIS**

### Getac Service



If a device fails, even a brief period, downtime has a ripple effect that can impact productivity and customer satisfaction. All Getac products are ruggedly designed from the ground up, ensuring access to data and applications, even in the harshest environments.

If a Getac device needs service, we partner with FedEx TecConnect to ensure repairs are completed quickly and with maximum visibility to the entire process.

Getac takes pride in keeping service times down, and averages 3.1 days turn-around time for a unit to be repaired by expert technicians, serviced with genuine Getac OE parts, and tracked 24/7 through FedEx's website. Getac proudly stands behind the survivability of all of our industry leading products and includes at no extra charge, a minimum of 3 years "Bumper To Bumper" warranty coverage for every fully rugged device we make. Accidental damage coverage that includes all major system components provides peace of mind to our customers knowing they have the best equipment available and that their machine is backed by the industries best warranty from day one.

# RUGGED vs. NON-RUGGED

## Getac F110 vs. Non-rugged Tablet



## Getac V110 vs. Non-Rugged 2-In-1



## Getac S410 vs. Non-Rugged Laptop



Works in high/low temps	Y	N	Y	N	Y	N
Water-proof	Y	N	Y	N	Y	N
Over 3 feet drops and tumbles onto hard surfaces	Y	N	Y	N	Y	N
Lower TCO (less replacement cost and higher workforce productivity)	Y	N	Y	N	Y	N
Large SSD capacity	Y	Y	Y	Y	Y	Y
Easy data recovery if there is a disk failure	Y	N	Y	N	Y	Y
Integrated data capture features (barcode scanner, RFID, and stylus for data entry accuracy)	Y	N	Y	N	Y	N
Legacy Port (RS232 option)	Y	N	Y	Y	Y	N
multi-touch/digitizer screen	Y	Y	Y	Y	Y	Y
Great expansibility (expansion slots)	Y	N	Y	N	Y	N
Wi-Fi/WAN/BT/	Y	Y	Y	Y	Y	Y
Ethernet	Y	N	Y	N	Y	Y
Accurate GPS (Dedicated)	Y	Y	Y	N	Y	N
RF pass through (In vehicle)	Y	N	Y	N	Y	N
Smartcard reader/Fingerprint Reader	Y	N	Y	N	Y	N
3-5 Year Bumper-To-Bumper Warranty	Y	N	Y	N	Y	N